

National Telephone Discount Lifeline Awareness Week

September 9-13, 2019

The Public Utility Division of the Oklahoma Corporation Commission is participating in National Telephone Discount Lifeline Awareness Week. Lifeline Awareness Week is designed to raise awareness of and increase participation in Lifeline by ensuring that eligible low-income families and individuals are aware of the Lifeline program, understand applicable eligibility criteria, and are encouraged to enroll. Lifeline is available to eligible low-income subscribers in every state, territory, commonwealth, and on Tribal lands.

The Federal Lifeline program provides a monthly discount of \$9.25 for eligible consumers residing on non-Tribal land such as Oklahoma City, and an additional monthly discount of \$25.00 for eligible consumers residing on Tribal land. These discounts can be applied to stand-alone broadband service, stand-alone voice service, or bundled voice-broadband packages – either fixed or mobile.

Currently, the minimum service offerings required by the FCC are:

Wireless – 1000 Minutes of Voice;

Mobile Broadband - Speed: 3G or better

Usage Allowance: 8.75 GB

Fixed Broadband - Speed: 20/3 Mbps, or at least 4/1 Mbps

Usage Allowance: 1024 GB

Wireline – 15MB Download/2MB upload speed, and 250GB of data usage

Income and Eligibility Requirements

In order to qualify for Lifeline service, subscribers must either have an income that is at or below 135 percent of the Federal Poverty Guidelines, or participate in one of the following assistance programs:

- Medicaid (SoonerCare)
- Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (Section 8)
- Veterans Pension and Survivors Benefit

Tribal Programs

In addition to the assistance programs above, subscribers residing on Tribal lands can qualify for Lifeline through participation in one of the following:

- Any of the federal assistance programs listed above
- Bureau of Indian Affairs General Assistance
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- Head Start (only households meeting the income qualifying standard)

To find out more about the program or how to apply, visit www.lifelinesupport.org/ls. Customers may also contact their local telephone company or the Oklahoma Corporation Commission's Public Utility Division at 1-800-522-8154 for more information about these programs and how to determine if they qualify for discounts.